



Chief Security Officer IIT Indore &lt;cso@iiti.ac.in&gt;

## Advisory on cyber frauds

2 messages

CSO IITI &lt;cso@iiti.ac.in&gt;

16 January 2026 at 11:08

To: Allstudent <allstudent@iiti.ac.in>, allfaculty <allfaculty@iiti.ac.in>, alladmin <alladmin@iiti.ac.in>, Alllab <alllab@iiti.ac.in>, All Scientists at IITI <allscientists@iiti.ac.in>

Cc: Safety and security committee <ssc@iiti.ac.in>, Registrar IIT Indore <registrar@iiti.ac.in>

Dear All,

As informed by one of the students, he has been cheated and faced cyber fraud as he received a call from unknown caller who told him all his details, so the student thought the caller was real. In the pretext of activation international services the caller subjected the student to cyber fraud. Although he has reported the same to the card helpline and the cyber police on their portal, but the amount may take long time to be returned to him.

As told by Addl DGP Mr. Varun Kapoor and Addl SP Mr. Rajesh Dandotiya in their awareness sessions, the fraudsters reach out to us only after our details are obtained by them through some breach of data of any unsecured device/site, which gives them lead to ask us so direct questions that we start believing them to be real and genuine.

The cyber criminals will create fear or temptation to do some sort of action on our mobile phone that individual abruptly start following their instructions. Hence in case of any call from anyone unknown over mobile, following needs to be reassured from yourself: -

1. Is the service he is telling was ever tried to be availed by us? **If NOT, do not agree to the actions suggested by him, simply disconnect the phone and relax, he cannot reach out to you instantly from anywhere.**
2. Do not download any link.
3. Do not open any .apk file on to your device, the subject matter of the message may be anything urgent like NOTICE, INCOME TAX DEPARTMENT, CENTRAL EXCISE DEPARTMENT, ENFORCEMENT DIRECTORATE, CBI. **Nothing is urgent:: take a minute to inspect the link/attachment. Delete it and be safe.**
4. If someone calls you and ask to check your balance in UPI as he/she has transferred some amount erroneously to your number, **Tell him/her yes you are checking, BUT DISCONNECT THE CALL, RESTART YOUR PHONE AND WAIT AT LEAST FOR 10 MINUTES**, as if your phone is hacked the OTP will be usable for the fraudster for only 10 minutes, **If you immediately open your UPI app for seeing such credits, it is possible the fraudster will perform transaction from your UPI.**
5. Do not believe the caller if he/she asks to perform any particular activation service on your credit card. Everything is now possible to be done by yourself through the Mobile App of the credit cards, **so you do not need their help to do any such activation.** Such person will perform financial transaction from your credit card.

**After having all cautions if still someone faces any such fraud, please do the following: -**

1. **Switch off your mobile and restart after you have completed the following actions.**
2. **Block your card by accessing the website of the credit card/bank**
3. **Report on the online cyber police portal at <https://cyberpolice.nic.in/> or Call 1930 from other mobile and register complaint and note down the complaint reference number so generated, which is given by the portal or 1930 helpline.**

After doing all the above, please have your documents and reach the cyber cell of Rural Police at the office of Additional SP (Rural) at MHOW for the quick follow up.

You may also visit the Simrol Police Station immediately after completing the steps 1 to 3 above.

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शुभकामनाओं सहित, *With Sincere Regards,*

**रमाकान्त कौशिक** *Ramakant Kaushik*

**मुख्य सुरक्षा अधिकारी** *Chief Security Officer*

**आई आई टी इंदौर खंडवा रोड सिमरोल**

*IIT Indore, Khandwa Road Simrol*

*इंदौर 453552 (मध्य प्रदेश) भारत*

*Indore, 453552 (Madhya Pradesh) Bharat*

*Web page [safety.iiti.ac.in](https://safety.iiti.ac.in)*

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**CSO IITI** <cso@iiti.ac.in>

16 January 2026 at 11:12

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Dear All,

In continuation to the above, kindly note the online portal of the cyber police is <https://cybercrime.gov.in/>

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**रमाकान्त कौशिक** *Ramakant Kaushik*

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